

Should I make an appointment, visit Urgent Care or head to the ER?



Illness or Injury	Family Doctor	Urgent Care	ER**
Chest Pain			X
Heart Attack			X
Stroke			X
Severe Trauma or Injury			X
Abdominal Pain	X	X	If Severe
Back, shoulder or hip pain	X	X	If Severe
Broken bones or dislocated joints	X	X	If Severe
Bronchitis / Pneumonia	X	X	If Severe
Cuts and scrapes	X	X	If Severe
Diarrhea / Vomiting	X	X	If Severe
Headaches or migraines	X	X	If Severe
Nosebleeds	X	X	If Severe
Shortness of Breath (Acute)	X		If Severe
Urinary Tract Infection (UTI)	X	X	If Severe
Mouth injuries or tooth infections*	Contact Dentist*	Contact Dentist*	Contact Dentist*
Cold & flu	X	X	
Coughs, sore throats, fever	X	X	
Infections (eye, ear, sinus, throat)	X	X	
Skin conditions, such as rashes or irritations	X	X	
Sprains & strains	X	X	
Chronic health conditions	X		
Immunizations & flu shots	X		
Physicals for sports & work	X		
Preventative health, such as well child / adult physicals	X		

*Most insurance companies will not pay for mouth/teeth problems. The visit will be patient responsibility.

**The charge for an ED visit is MUCH higher than an UC visit. The ED is for life-threatening situations and is priced accordingly.